

# 2017 OU STUDENT FOOTBALL TICKET POLICY

Student season tickets for the 2017 football season go on-sale for Spring Returning Students **April 25-May 29** on a first-come, first-served basis and while supplies last. Tickets will be sold online at [SoonerSports.com/students](http://SoonerSports.com/students) allowing students to purchase tickets at a time most convenient for them. Internet ordering will be 24 hours a day during the sale beginning at 10:00 AM on April 25 and ending on May 29 or until availability does not exist.

## 2017 Football Student Season Tickets are \$180 per OU Student

*To better serve the OU Student body, all 2017 football game tickets will be print-at-home or mobile delivery. Students (season ticket holders or individual game buyers) will no longer need to stand in line at the Athletics Box Office Monday through Thursday of game week to pick up tickets. OU vs. Texas tickets will continue to be a traditional paper ticket with a pick-up process outlined below.*

### Student Football Ticket Allotment

There are 8,000 student football season tickets available in the OU student section. Of these 8,000 tickets, 6,800 will be allocated for sale to the Returning Students in the Spring and Summer on-sale periods detailed above. There are 1,200 season tickets allocated for the Fall Freshmen/New Student on-sale period. If demand exceeds supply during this on-sale, a lottery will be held to determine which students will receive tickets.

**Student On-Sales:** The student body will be divided into three (3) on-sales for Football season tickets.

#### a. Spring on-sale for Returning Students: April 25 to May 29

- Category I Students: Returning students who purchase their football season tickets during this sale. Must be currently enrolled full-time student (Spring 2017) at Norman, HSC or Tulsa campus (Full-time: Undergraduates: 12 hours; Graduates: 9 hours) are eligible for this on-sale.
- Failure to stay enrolled throughout the Fall 2017 semester could result in a forfeiture of remaining tickets.
- Students that attend OU (Norman, Tulsa or HSC) in Spring 2017, but are transferring to another OU campus (i.e. Tulsa, HSC or Norman) in Fall 2017 are considered Spring Returning Students and eligible for this on-sale.
- Tickets are first-come, first-served while supplies last.
- **Texas Sale:** Category I student season ticket holders will be eligible for OU/Texas tickets when they go on sale September 19<sup>th</sup>.

#### b. Summer on-sale for Returning Students: May 30 to August 18

- Category II Students: Returning students that purchase their season tickets after May 29.
- This on-sale is open to any currently enrolled (Spring 2017) full-time student purchasing remaining tickets after the Spring on-sale has concluded (May 29).
- **Texas Sale:** Category II students are only allowed to purchase OU vs Texas tickets after the Category I Student and Category III Student Texas Sale have ended and if supplies last.
  - NOTE: OU/Texas tickets have traditionally sold out on the first day to the Spring Returning Students.

#### c. Fall on-sale for Freshman/New Students: August 21 to August 25

- Category III Students: New students (Freshmen or transfer) must be enrolled on a full-time basis for the Fall 2017 semester. Students who are transferring from another university (NOT AN OU Campus) are considered NEW STUDENTS if they have never previously attended OU.
- A lottery to determine, which Category III students will be eligible to purchase season tickets will be held the afternoon of August 25<sup>th</sup> if demand for season tickets exceeds supply. Email notification will be sent the evening of Friday, August 25<sup>th</sup> on the status of each student's season ticket request.
- **Texas Sale:** Category III Students are only allowed to purchase OU vs. Texas ticket if tickets remain from the Category I sale. If tickets are available, they will go on-sale to this group on September 20<sup>th</sup>.

### Spouse/Dependent Child Season Tickets

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Students with a spouse or dependent child may add a maximum of one (1) additional season ticket to their account.

- If you had a spouse/dependent child ticket for the 2016 season, you will automatically be able to purchase two (2) tickets online for the 2017 season.
- If you need to add a spouse/dependent child ticket to your account, you must go to the Athletics Ticket Office and present a marriage license (spouse) or birth certificate (child). Please make sure you order your ticket first.
- For the purpose of football away game and OU/Texas sales, students with spouse/dependent child tickets will be able to order as many tickets as they have season tickets to their account.

## Football Ticket Online Claims

- Students who purchase season tickets and are continuously enrolled full-time in the 2017-2018 academic year will be eligible to either receive mobile delivery or print each ticket(s) at home during the designated distribution.
- Football tickets may be downloaded or printed off at home starting Sunday at 5:00 PM until Wednesday at 5:00 PM the week of each home game. Notification will be sent via email if there are any changes in the distribution schedule.
- A student must log on to download a mobile delivery or print-at-home ticket during each distribution period. Tickets are not guaranteed to be available after these times.
- All home football student tickets are good for seating in the general admission student sections in the Gaylord-Family Oklahoma Memorial Stadium. A general admission ticket (like all tickets) is a license for that individual for a seat and not a license to that individual to dictate, save and allocate seat locations for others.
- Instructions on how to sign into a student account to download a mobile delivery or print at home student ticket are available on the Student Tickets page at [SoonerSports.com](http://SoonerSports.com).

**NOTE: REFUNDS WILL NOT BE GIVEN FOR UNCLAIMED TICKETS.**

## Thursday Ticket Sale

- On Thursday, the week of the upcoming game, unclaimed tickets remaining after the pick-up dates will go on-sale at 10 AM on [SoonerSports.com/students](http://SoonerSports.com/students) for that week's game. Thursday sales are not guaranteed to occur.
- **Student Ticket:** Students without a season ticket may purchase a ticket to that weekend's game at the student rate if availability exists. Bursar payments are not allowed. **Students must have both a student ID and their student ticket to enter the stadium.**
- **Student Guest Ticket:** On Thursday, the week of the upcoming game, any student may be able to purchase a guest ticket at the public price, if availability exists on [SoonerSports.com/students](http://SoonerSports.com/students). Student Guest tickets allow a non-student to sit in the student section. Bursar payments are not allowed. **Student Guest tickets do not need to have a student ID.**

## Email Communications

In our effort to make it as convenient for students as possible and with all tickets being delivered through email, [please make sure you have a valid e-mail address on file with the Athletics Ticket Office and do not have e-mail from \[outickets@ou.edu\]\(mailto:outickets@ou.edu\) blocked](#). These e-mails are sent to remind students of pick-up dates and other information. Please make sure that the OU Athletics Ticket Office has your correct e-mail address on file.

**NOTE: If a student does not receive these emails, it does not release them from any obligations for previously purchased tickets.**

## Bursar Accounts

It is the student's responsibility to verify charges on his or her bursar account for season tickets. You can call our office any time during normal business hours of Monday through Friday from 8:00 AM until 5:00 PM for further information or questions. Failure to keep payment of ticket charges current may result in forfeiture of remaining tickets and the ability to purchase for future events.

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## AT&T Red River Showdown (OU vs. Texas Game in Dallas, TX) Student Sales Info

<b><u>Category I Students only</u></b>	<b><u>Category III Students only</u></b>
Students who purchased their football student season ticket in the Spring between April 25th – May 29th	Freshmen and New Transfer Students who purchased football student season tickets during the Fall on-sale
September 19 <sup>th</sup> Online at 10:00AM In-Person at 12:00PM	September 20 <sup>th</sup> Online at 10:00AM In-Person at 12:00PM
Tickets sold on a first-come, first-serve basis.	This sale only occurs if tickets remain from the Category I sale. Tickets sold on a first-come, first-serve basis.

Students may only order as many OU/Texas tickets as they have season tickets on their account.

### **OU vs. Texas Ticket Grouping**

**September 19<sup>th</sup> at 10:00 AM to September 22<sup>nd</sup> at 5:00 PM**

You **MUST** have ticket purchased before filling out a group form. Group forms must be filled out in one of the below locations, up to 20 people are allowed to be grouped together. Grouping is a request, while we will make every effort to accommodate the request, group seating is not guaranteed. Each group will receive a group number, you must remember that number as anyone you want to put in your group will need to ask for that group number in order to add their name to the group's form.

### **OU vs. Texas Ticket Pick-Up**

**October 9<sup>th</sup> through October 12<sup>th</sup> - 8am to 5pm daily during scheduled business hours**

Students may pick up their ticket starting on October 9<sup>th</sup> through October 12<sup>th</sup>. After October 12<sup>th</sup> students must pick their ticket up at the OU vs. Texas game at OU will call located in the Blue Coliseum building. During all pick-ups, only the student who originally purchased the ticket will be able to pick it up and sign for it; the student ticket purchaser must have their valid OU Student ID to claim the ticket.

### **Grouping And Pick up locations**

Norman Campus Students: OU Athletics Ticket Office

OUHSC Campus Students: Student Affairs Office

Tulsa Campus Students: Student Affairs Office

**NOTE: REFUNDS WILL NOT BE GIVEN FOR UNCLAIMED TICKETS.**

# 2017 OU STUDENT FOOTBALL TICKET POLICY

## Football Away Game Student Tickets

- Away Game Tickets will go on-sale to all student football season ticket holders on August 29<sup>th</sup> at 10:00 AM on SoonerSports.com/students. Tickets will be sold on a first-come, first serve basis during this sale. Walk-up sales for full time students will start at 12:00 PM on August 29<sup>th</sup>.
- If tickets remain, a second day sale may occur on August 30<sup>th</sup>. Tickets will be available to pick up the week of each game, details will be sent to the e-mail on your account.
- Students may request to have their tickets grouped during the sale on August 29<sup>th</sup> starting at 12:00 PM. Students may purchase a ticket and have it transferred to another student season ticket holder.
- Students must complete a transfer request form at the Athletics Ticket Office during the designated date and times. A transfer form replaces the name on the ticket with the student to whom the ticket is to be transferred; it does not transfer the cost of the ticket. A limit may be imposed on the number of transferred tickets a student may receive. Students may not claim the ticket of another student with their student ID.
- The transfer policy is as follows: students must complete a transfer request form at the Athletics Ticket Office during the designated date and times. A transfer form replaces the name on the ticket with the student to whom the ticket is to be transferred; it does not transfer the cost of the ticket. A limit may be imposed on the number of transferred tickets a student may receive. Students may not claim the ticket of another student with their student ID. Should a cancellation deadline date be in effect for Away Game Tickets or Bowl tickets, you will be informed of the deadline date in your away game or bowl email, concerning purchasing instructions or your away game or bowl purchase confirmation email. If you do not receive either of the aforementioned emails; payment for the tickets ordered on your account is still required and a cancellation will not be granted if you are cancelling tickets after the cancellation deadline date.
- A bowl game sale date will be determined later in the fall. All information will be published on SoonerSports.com and sent via email.

**NOTE: REFUNDS WILL NOT BE GIVEN FOR UNCLAIMED GAME TICKETS OR BOWL GAME TICKETS.**

## Cancellations

- Football student season tickets may be cancelled until the end of the first claim at no charge less the \$15 processing fee. After the first claim has concluded, cancellations are subject to a \$15 charge plus the student price of any tickets to events already passed prior to the cancellation request. All refunds will be made to the student's bursar account. All cancellation requests are due on or before the first day of the second claim of the season for which the cancellation is being requested.
- Bursar accounts are charged the full season ticket price regardless of how many tickets are left unclaimed. Student season tickets are significantly discounted; no refunds will be given for unclaimed individual tickets. Failure to keep payment of ticket charges current may result in forfeiture of remaining tickets and the ability to purchase for future events.

## Student Section Disability Accommodation Areas

Located in front of sections 27 & 28 are disability seats. Only individuals with student or student guest tickets who need disability seating may utilize this area. You must show the Usher/ROTC personnel in that area your student or student guest tickets and inform them that you need to utilize the disability area. Wheelchair spaces are reserved for those individuals with wheelchairs.

## Lost or Stolen ID's

If your ID has been lost or stolen, please notify the Athletics Ticket Office so we may secure your ticket account. Sale dates, times and policies are subject to change. Please check SoonerSports.com for updates and further information.

**All policies are subject to change without prior notice. Please continue to check SoonerSports.com for the most current information.**

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## 2017 Student Football Sales and Online Claim Calendar

### Season Ticket On-sales on SoonerSports.com/students

April 25	Spring on-sale for Returning Students (Cat. I) begins
May 30	Summer on-sale Returning Students (Cat. II) begins
August 21	Fall on-sale for Freshmen/New Students (Cat. III) begins
August 25	Freshmen/New Students Lottery if needed and sale concludes
August 29	Away Game Student Ticket on-sale

### OU vs. UTEP September 2

August 27	5:00 PM Online ticket claim for begins for Student Season Ticket Holders
August 30	5:00 PM Online ticket claim for concludes for Student Season Ticket Holders
August 31	10:00 AM If available, sales begin for individual game & student guest tickets 5:00pm at the OU Athletics Ticket

### OU vs. Tulane September 16

September 10	5:00 PM Online ticket claim begins for Student Season Ticket Holders
September 13	5:00 PM Online ticket claim concludes for Student Season Ticket Holders
September 14	10:00 AM If available, sales begin for individual game & student guest tickets 5:00pm at the OU Athletics Ticket Office & OUHSC Student Affairs Office.

### OU vs. Iowa State October 7

October 1	5:00 PM Online ticket claim begins for Student Season Ticket Holders
October 4	5:00 PM Online ticket claim concludes for Student Season Ticket Holders
October 5	10:00 AM If available, sales begin for individual game & student guest tickets 5:00pm at the OU Athletics Ticket Office & OUHSC Student Affairs Office.

### OU/Texas Cotton Bowl, Dallas, TX October 14

September 19	OU/Texas on-sale for Spring Returned Students
September 20	OU/Texas on-sale for Freshmen/New Students (if inventory is available) Group Seating form submission to the Athletics Ticket Office begins
September 21	OU/Texas on-sale for Summer Returning Students (if inventory is available)
September 22	Deadline for Group Seating forms to the Athletics Ticket Office
October 9-12	In-office pick-up for OU/Texas tickets begins.

### OU vs. Texas Tech October 28

October 22	5:00 PM Online ticket claim begins for Student Season Ticket Holders
October 25	5:00 PM Online ticket claim concludes for Student Season Ticket Holders
October 26	10:00 AM If available, sales begin for individual game & student guest tickets 5:00pm at the OU Athletics Ticket Office & OUHSC Student Affairs Office.

### OU vs. TCU November 11

November 5	5:00 PM Online ticket claim begins for Student Season Ticket Holders
November 8	5:00 PM Online ticket claim concludes for Student Season Ticket Holders
November 9	10:00 AM If available, sales begin for individual game & student guest tickets 5:00pm at the OU Athletics Ticket Office & OUHSC Student Affairs Office.

### OU vs. West Virginia November 25

November 19	5:00 PM Online ticket claim begins for Student Season Ticket Holders
November 22	5:00 PM Online ticket claim concludes for Student Season Ticket Holders
November 23	10:00 AM If available, sales begin for individual game & student guest tickets 5:00pm at the OU Athletics Ticket Office & OUHSC Student Affairs Office.